

Payment Options

Solebury School is committed to making our education and experience available to a diverse group of students, regardless of family financial circumstances. Information regarding tuition assistance can be found on our website under the Tuition and Financial Aid section. We are very excited for you to join us and hope that the following payment options help enable your family to join our family.

As part of your enrollment commitment, you must visit www.solebury.org/facts and set up one of the payment plans below. This online account with FACTS® will enable you to view your outstanding balance (including any incidental billing), see applied credits, and track your payments.

Once your account is created and you've selected a payment plan you will have the ability to invite others to make payments on your open balance. Please note that the "Invoice" option offers the flexibility of initiating your payments by check as well as by bank transfer or credit/debit card.

If you are receiving financial assistance through a loan provider or school district reimbursement you should contact the Business Office at paymentplan@solebury.org or 215-862-5261 for guidance in setting up your payment plan with FACTS®.

No matter what plan you select, remember that to assure a place at Solebury School, payment of the Enrollment Deposit is required by the date listed on your contract.

All payment plans are subject to a \$35 charge after 2 failed payments and for all balances over 16 days past due.

- **A.** <u>Full Payment</u> a one-time immediate payment by bank transfer or credit/debit card for the full amount of your contracted tuition.
- **B.** <u>Contract Payment Schedule</u> 3 payments as outlined on your enrollment contract. The Enrollment Deposit will be due on the same day you enroll in the plan.
- **C.** Monthly Payment Plan as many as 11 consecutive monthly installments, at no interest, with the Enrollment Deposit due on the same day you enroll in the plan. A one-time yearly administrative fee is required. \$175 for automatic payments or \$250 for monthly invoices.

Solebury School Preferred Loan Provider:

<u>Your Tuition Solution</u> – Families can obtain low-interest loans to help finance part of their tuition through Your Tuition Solution. There are a variety of plans offered by this company. For more information please visit: www.yourtuitionsolution.com





Tuition Management

FACTS provides flexible payment plan options to families at private and faith-based schools. Families can budget their tuition, making private school more accessible and affordable. Our process is simple, convenient, and secure.

FACTS CONFIRMATION NOTICE

Once your information is received and processed by FACTS, you will receive a confirmation notice. This notice will confirm your payment plan information. Please check this information for accuracy, and contact your school or FACTS with any discrepancies.

Frequently Asked Questions

- Is my information secure?
 - Yes. Your personal information, including payment information, is protected with the highest security standards in the industry. For more information on security, visit FACTSmgt.com/Security-Compliance.
- When will my payments be due?
 - Your payment schedule is set by your school, and your financial institution will decide the time of day your payments are processed.
- What happens when my payment falls on a weekend or a holiday?
 Your payment will be processed on the next business day.
- What happens if a payment is returned?
 - Returned payments may be subject to a FACTS returned payment fee. Watch for a returned payment notice for additional information.
- How do I make changes once my agreement is on the FACTS system?
 - Changes to your address, phone number, email address, or banking information can be made at Online.FACTSmgt.com or by contacting your school or FACTS. Any changes to payment dates or amounts need to be approved by the school and the school will then need to notify FACTS. All changes must be received by FACTS at least two business days prior to the automatic payment date in order to affect the upcoming payment.
- What is the cost to set up a payment plan?
 - If an enrollment fee is due, the amount of the fee is indicated when setting up your agreement. If applicable, the nonrefundable FACTS enrollment fee will be automatically processed within 14 days of the agreement being posted to the FACTS system.

FACTS CUSTOMER SERVICE

We are committed to doing all we can to provide you with the highest quality customer service in the industry. Whether you want to view your account online or speak with one of our highly trained customer service representatives, FACTS is dedicated to serving you. To view your payment plan details, log in to your FACTS account at Online.FACTSmgt.com. Customer Care Representatives are also available to assist you 24/7.



